



Job Announcement: Global Learning Manager
Category: Full time position
Reports to: Director of International Programs
Location: Variable
Announcement Date: February 2013
Closing Date: Open until Filled

About Water.org

Nearly one billion people – about one in eight – lack access to clean water. More than twice that many, 2.5 billion people, don't have access to a toilet. These are the people Water.org serves. We are a global nonprofit dedicated to solving the water crisis – in our lifetime. Founded by Gary White and Matt Damon, Water.org pioneers innovative, community-driven and market-based initiatives to ensure all people have access to safe water and sanitation; giving women hope, children health, and communities a future. To date, Water.org has positively transformed the lives of nearly a million individuals living around the world; ensuring a better life for generations ahead. You can learn more at www.water.org.

Position Description

The primary purpose of this role is to increase the understanding and awareness of Water.org's models and results. S/he leads the development of an integrated program of events, tools, publications, and services to drive peer-to-peer learning across Water.org's network of partners and the WASH sector. Success in this position requires strengths in strategic planning and day-to-day execution, tool development, technical writing, forum or event planning, network development, communications and marketing (B2B or industry). This position is a critical component to the organization's global advocacy strategy, which is designed to strengthen Water.org's WaterCredit programs, scale the model within the sector, and forge partnerships with potential collaborators.

This position will report to the Director of International Programs based in Kansas City, MO and work closely with members of the International Programs team to mine program data/results, develop content, and coordinate programs across Water.org's network of partners. This person will also work closely with the Sr. Information and Evaluation Manager and the Director of Strategic Initiatives. This individual will be expected to represent Water.org to senior level partners and to broad external audiences. Travel to areas where Water.org operates will be required.

Major responsibilities include the following:

- Lead overall development, growth and success of Water.org's learning platforms and learning-based strategy, including new methods of online engagement for partner and non-partner organizations throughout the developing world in conjunction with the International Programs, Marketing/Advocacy, and Office of the CEO teams
- Design and foster a strong network/community among Water.org partners around the world
- Document and disseminate project successes including best and promising practices, case studies and success stories
- Lead the development of learning materials, including WaterCredit toolkits and case studies, in conjunction with Water.org staff and contracted third parties
- Manage design of Water.org's WaterCredit website (www.watercredit.org) and curate new content regularly



- Lead the design, branding, planning, and execution of in-country WaterCredit Forums and stakeholder engagement sessions in close collaboration with International Programs colleagues in the US and in local offices
- Lead marketing of new learning materials and information through Water.org's existing channels with a goal of identifying and expanding into new channels and external networks
- Present key results and lessons to major donors, at public events, and through selected written publications
- Design and develop a newsletter targeting Water.org's network of partners

Qualifications

- Experience developing or supporting communities of practice or networks
- Expertise in technical writing and content development
- Experience in organizing and implementing events and conference forums
- Ability to network and facilitate strong working relationships between partners.
- Excellent writing and editing skills for a variety of mediums and excellent interpersonal and public communication skills.
- Exceptional organizational skills and ability to manage multiple projects simultaneously.
- Branding and/or marketing experience in the B2B or in a specific sector
- Demonstrated record of outstanding academic and career achievement
- Background in project management, international development, learning platform creation, social media, writing
- Excellent verbal and written communications, management, leadership, teamwork, networking, and problem solving skills
- Strong computer literacy, including MS Office packages and graphic design
- Strategic thinking, creativity, good judgment, initiative, attention to detail, and professionalism

Requirements

- At least ten years of relevant experience in developing learning materials and platforms
- Experience working with international donors and with local partners and collaborators in Latin America, sub-Saharan Africa, and South/Southeast Asia required
- Knowledge of water/sanitation and microfinance sectors in developing countries preferred
- Project management experience highly desired
- Knowledge of foreign languages preferred
- Bachelor's or Master's degree required
- Must be willing to travel up to 25%
- US citizenship or an H1-B work visa required

Salary/Benefits

This position offers full-time benefits, including medical/dental insurance, life insurance, and a retirement program. Salary will be based on education and experience, and will coincide with similar non-profit organizations in international development.



Application Information

Please send a copy of your CV and a cover letter to positions@water.org, noting "Global Learning Manager Position" at the title of your message. Applications will be reviewed as they are received. Please do not contact us about the status of your application.

Water.org is an equal opportunity employer. We do not discriminate on the basis of age, ethnicity, gender, nationality, religious belief, or sexual orientation.

Thank you for your interest in Water.org!