



Position Title: Senior Manager, Global Learning
Category: Full time position
Reports to: Director of International Programs
Location: Kansas City or San Francisco

About Water.org

660 million people – about one in ten – lack access to safe water. More than twice that many, 2.4 billion people, don't have access to a toilet. These are the people Water.org serves. We are a global non-profit based in Kansas City, Missouri working to ensure safe water and sanitation for all. We go beyond traditional approaches to safe water and sanitation, focusing on addressing the underlying causes of this global crisis and innovating to deliver large-scale and sustainable change. Co-founded by Gary White and Matt Damon in 2009, Water.org has impacted more than 3 million lives and transformed thousands of communities in Africa, South Asia, and Latin America. Learn more at <http://water.org/>

Position Summary

Water.org has developed a Learning Strategy to continue to strengthen its position as the thought and practice leader in promoting innovative financial inclusion to enable improved access to water and sanitation to millions of people at the base of the economic pyramid in less-developed countries. Our organization seeks a highly motivated individual who will lead the development and execution of strategy, cultivate a small, dedicated Learning team, and generate insight that will advance our approaches, motivate other practitioners to adopt WaterCredit principles and practices, and advocate for other types of leading institutions to take and scale up WASH finance solutions.

This position will report to the Director of International Programs, who will be based in Denver, CO. The position will work from our headquarters office in Kansas City, MO or in our San Francisco office. S/he will work closely with members of the International Programs team located in the U.S. and in six regional offices around the globe. This person will also collaborate with the Director of Strategic Initiatives, based in San Francisco. As a senior member of the team, this individual will be expected to represent Water.org to a variety of external audiences including our partners, practitioners in countries inside and outside of our operational areas, strategic donors and other collaborating institutions. Travel to areas where Water.org operates will be expected periodically.

Key Responsibilities

- Lead overall development, execution, monitoring and performance of Water.org's learning strategy, platforms and content
- Lead Water.org's efforts to educate, motivate, and ultimately have practitioners in less-developed countries adopt WaterCredit principles and practices which will translate into reaching more people with water and sanitation improvements over time
- Generate ideas, evidence, and insight that will support Water.org's global advocacy efforts, in partnership with the Director of Strategic Initiatives and in conjunction with the wider International Programs team



- Serve as a leading convener of and spokesperson at meetings, venues, conferences, and virtual gathering places for the organization and its practices
- Oversee the creation and dissemination of learning materials, platforms, and avenues for knowledge exchange in conjunction with the Learning team and the wider International Programs team
- Lead marketing of new learning materials and information through Water.org's existing channels with a goal of identifying and expanding into new channels and external networks
- Supervise the development of learning mechanisms within Water.org and across our partner network to gather, synthesize, learn, and share information, experience, and insights that will improve our practices and magnify our impact
- Recruit, train, cultivate and lead a small Learning team within International Programs

Skills and Capacities

- Experience in promoting successful marketing and adoption strategies among practitioners in the international development arena
- Experience connecting with practitioners in the financial services, water/sanitation and related sectors in less developed countries
- Experience initiating active learning mechanisms, activities, platforms and outputs
- Experience representing an institution as a key convener, spokesperson and advocate
- Demonstrated ability to lead an initiative - managing existing commitments, reaching out to new audiences, and building internal capacity to generate knowledge and understanding
- Expertise in successfully managing a team of people who can collaborate within and outside of the organization to foster innovation and deliver results
- Ability to network and facilitate strong working relationships among partners, other practitioners, donors and other collaborating institutions
- Excellent writing and editing skills for a variety of mediums; excellent interpersonal and public communication skills
- Exceptional organizational skills and ability to manage multiple projects simultaneously
- Branding and/or marketing experience in B2B approaches and/or within a specific sector
- Demonstrated record of outstanding academic and career achievement
- Excellent communications, management, leadership, teamwork, networking and problem-solving skills
- Strong computer literacy, including MS Office packages and some graphic design
- Strategic thinking, creativity, good judgment, initiative, attention to detail and professionalism
- Ethical behavior, empathy and emotional intelligence
- Commitment to empowering people in other parts of the world

Requirements

- Bachelor's degree required; Master's degree preferred
- At least fifteen years of overall work experience relevant to the organization
- At least ten years of direct experience in knowledge management, learning generation, practice adoption and advocacy strategies



- Experience working with international donors and with local partners and collaborators in Latin America, sub-Saharan Africa and South/Southeast Asia required
- Experience as or with practitioners in the water/sanitation and microfinance sectors in less developed countries required
- Project and human resource management experience in supervisory roles necessary
- Knowledge of and conversational ability in foreign languages preferred
- Must be willing to travel up to 25%

Salary/Benefits

This position offers full-time benefits, including medical/dental insurance, life and disability insurance, retirement program and periodic review for merit and incentive pay based on organizational and personal achievement. Salary will be based on education and experience, and will coincide with similar nonprofit organizations in international development.

Application Information

Please apply with CV and cover letter at <http://water.org/about/careers/>

Water.org is an equal opportunity employer and does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations. We are committed to providing an inclusive and welcoming environment.

Thank you for your interest in Water.org!